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**News Release**

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**Kaua'i DMV resumes driver's license and motor vehicle registration services**

LĪHU'E – The County of Kaua'i Department of Motor Vehicles has resumed processing driver's licenses and motor vehicle registrations, following a network issue that shut down the services Wednesday morning.

"County DMV services are hosted by the City and County of Honolulu via the state's network," stated Information Technology Manager Brandon Raines. "Our IT specialists were in communication with our counterparts at the state and city, and worked diligently to get the systems back up and running."

It appears the issue was related to a network upgrade. IT specialists had the problem resolved at around noon and Kaua'i DMV was able to resume services.

This issue did not affect the public's ability to pay for handicap placards, bike registration, real property taxes, and sewer or refuse collection.

"We appreciate the public's patience and understanding while the system was down," added Raines. "We are grateful to the various IT teams that worked together to resolve the issue as quickly as possible."



ABOVE PHOTO: Kaua'i's DMV was back to processing vehicle registrations and driver's licenses by noon Wednesday, following an apparent network upgrade issue that shut down the services Wednesday morning.

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